

# PLATINUM PROPOSAL

# FIRST, THANK YOU FOR CONSIDERING US!

At LexJet, our mission is simple: your success.

Twenty-five years ago, we began as a humble seller of select wide-format media. Today, we still sell media, but now we offer complete solutions for your business. That "complete solution" includes providing the very best in customer service and ongoing technical support. We know that your success is our success. With your help we will continue to lead the way in showing that it's possible to deliver a great experience to customers, employees, vendors, stakeholders, and the community without sacrificing quality.

We are driven by creating experiences that deliver results for your business and for your customers.

## 95% CUSTOMER SATISFACTION

Customer satisfaction is our top priority and we tirelessly work to meet and exceed expectations. Many companies don't measure customer satisfaction. We both measure it and proudly display it because we put customers first and that's the way it'll always be at LexJet.

#### WE'RE OBSESSED WITH OUR

## CUSTOMERS

We're radically biased. We want you to have an amazing customer experience each and every time. We start by understanding your pain points, business needs, and priorities. This allows us to deliver a customized solution that is specifically tailored to you.

When factoring the total cost of ownership for a major investment, it's critically important to know who you can turn to if something goes wrong. Everything starts with our mission: your success. It is bold, but it's absolutely real. We're here when you need us and we'll do everything in our power to make it right.

Through our focus on culture, innovation, and ongoing education we have cultivated the most experienced and knowledgeable customer service, sales, and technical support teams in the industry. When you choose LexJet, you're getting experience on tap that can help you achieve your business goals.

#### **MAKING YOU STAND OUT**

It's what we're here for!

When you choose LexJet, you'll experience an approach of service to help you get the tools you need to get the job done — and then take your business to the next level. We provide knowledgeable support, supply you with proven and cutting-edge products, and dedicate ourselves to helping you succeed.



### **DELIVERING SOLUTIONS**

We learn about your business goals and provide product suggestions based on what matters to you and your growth.



#### TEAM SUPPORT

Our team of professionals provide technical, logistics, product and marketing support to help take your business to the next level.



#### PRODUCT PORTFOLIO

We offer the industry's broadest line of media and equipment solutions to meet and exceed your business needs.



## TECHNICAL SUPPORT

We're experts in media, software, and hardware solutions, Our team is available to offer real-time help when it's needed.



## **EASY**ORDERING

Purchase online 24/7 or with a live representative from 8 a.m. to 8 p.m. EST, and receive quick, nocharge delivery.



## **CUSTOMER EDUCATION**

From color management and media selections to print management software and finishing, we're here to help.

# SUPPORT, SUPPLY, SUCCEED...

#### ... YOUR SATISFACTION IS GUARANTEED

#### **SUPPORT | WISDOM ON TAP**

You have questions, we have answers. Experienced reps., product videos, tutorials, white papers, and a technical support center.

#### **SUPPLY | SATISFACTION GUARANTEED**

Your 100% satisfaction is our first priority. Anything less is unacceptable to us ... backed by our 30-day money-back guarantee.

#### **SUCCEED | WINNING PARTNERS**

Your everyday victories really add up, and we'll help you find new business solutions so you'll always come out on top.

#### WHAT SETS LEXJET APART?

Our Commitment to You.

#### **GETTING TO KNOW YOU**

We love getting to know you. We want to hear about what's working, as well as your day-to-day challenges. We're here to jump on a live call with you to solve anything from a color correction issue to an overnight delivery emergency. We've got the best- educated team in the business paired with online resources, like our technical videos, eNewsletters, white papers, the LexJet Blog, and more.



LexJet is a true one-stop shop, with the widest selection of printers, media, ink, software, laminates, adhesives, laminators, and much more. We partner with the best in the business, including Canon, Epson, Kodak, and HP. We help you stay stocked with the tried and trusted products you know and love, as well as the industry's latest supplies. With our distribution centers across the country you'll get your order within a day or two.

#### ONGOING DEDICATION

What's this all worth if you're not racking up some wins every day? Whether you want to provide a one-of-a-kind product, or more printing services than your competition, or even ways to save the environment, we're standing by to help you score. How? By offering a 10-second response time when you call us between 8 a.m. to 8 p.m. EST Monday to Friday. That's how dedicated we are to your success.



We are driven by creating experiences that deliver results for your business and for your customers.

## LET'S TALK

# THANK YOU FOR THE OPPORTUNITY TO PRESENT OUR PROPOSAL TO MEET YOUR LARGE-FORMAT PRINTING NEEDS.

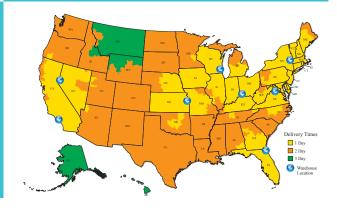


#### **Your Direct Source**

LexJet brings its extensive background and expertise in the wide-format marketplace. With outstanding logistics and shipping power, LexJet provides direct sales and ongoing personal support.

#### **Added Value**

Our products are stocked in multiple warehouses to ensure shorter lead times and less hassle, plus you'll receive free and unlimited product and technical support.



## THANK YOU

#### FOR YOUR CONSIDERATION!



LexJet 1605 Main Street, Suite 400 Sarasota, Florida 34236 800-453-9538