

# carePAK<sup>®</sup>

Customer Care At Its Finest

Model	Item #
Canon CarePAK for imagePROGRAF iPF8000 1 year plan	1708B021AA
2 year plan	1708B022AA
Canon CarePAK for imagePROGRAF iPF9000 1 year plan	1708B012AA
2 year plan	1708B014AA
Canon CarePAK for imagePROGRAF iPF500 1 year plan	1708B005AA
2 year plan	1708B006AA
Canon CarePAK for imagePROGRAF iPF600 1 year plan	1708B008AA
2 year plan	1708B009AA
Canon CarePAK for imagePROGRAF iPF700 1 year plan	1708B010AA
2 year plan	1708B011AA
Canon CarePAK for imagePROGRAF iPF5000 1 year plan	1708B002AA
2 year plan	1708B003AA

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Customer Care At Its Finest

 **imagePROGRAF<sup>®</sup>  
iPF8000**

 **imagePROGRAF<sup>®</sup>  
iPF9000**

 **imagePROGRAF<sup>®</sup>  
iPF700/600/500**

 **imagePROGRAF<sup>®</sup>  
iPF5000**

Eliminate **unnecessary downtime**

through **Toll-Free Support**

For **More Information** Call **1-800-OK-CANON**  
or **Contact Your Reseller/Dealer**

**Canon**

**Canon**



*The Canon CarePAK® Extended Service Plan has been created for the imagePROGRAF Series, so that you can feel confident with your purchase even beyond the Canon warranty period.*

Buying a Canon imagePROGRAF Series product was a very smart choice. The imagePROGRAF Series machines can output high quality large format prints with network connectivity. Your investment will pay off in efficiency and will elevate your company's professional appearance.

### What is a CarePAK and Why Do You Need It?

To support this product, Canon offers the CarePAK Extended Service Plan for your imagePROGRAF Series machine.

As a condition to obtaining service under this CarePAK;

- You must first troubleshoot your Product's malfunction in good faith with Canon's technical support team.
- If Canon cannot fix the Product's malfunction through remote diagnosis, Canon will schedule an on-site service call through an independent Canon Authorized Service Provider.

The CarePAK comprehensive service package goes into effect on the day the original Canon limited warranty expires, and continues for the term indicated on your CarePAK Certificate of Registration.

### Activation of your CarePAK

In order to purchase on-line and activate the CarePAK Extended Service Plan, you must register on-line at [www.carepak.canon.com](http://www.carepak.canon.com). If you purchase a hard copy CarePAK, when prompted, type in the registration number from the back of the CarePAK registration card (scratch-off to reveal number). Canon will then send you a Plan Certificate which identifies your device by model and serial number. Once you receive this document, you are under the complete care of the CarePAK Extended Service Plan, and can rest assured that your product will be fully covered. The CarePAK must be purchased before the original product warranty expires.

### Technical Assistance through the Help Desk

The Canon Customer Care Center is responsible for providing you with state-of-the-art technical support via telephone.

The expertise of our technical personnel will serve to assist you with your problem and make every attempt at a resolution.

The Help Desk is at your disposal Monday through Friday 8 a.m. – 8 p.m. (EST) at 1-800-423-2366

An unopened CarePAK Extended Service Plan package can be returned to your reseller for a refund.

CarePAK Service Coverage is subject to certain rules and limitations. Please refer to the CarePAK terms and conditions on the website for full details. Prices and program specifics are subject to change without notice.



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