

## eCarePAK Extended Service Plans

**eCarePAK Extended Service Plans are optional plans that extend service beyond the initial limited warranty period of an iPF printer or MFP device.**

### Advantages

With the eCarePAK Extended Service Plan, you get the following advantages:

- Parts and labor coverage, to protect from unforeseen repair costs and limit post-purchase expenses (consumables and replaceable items such as print heads are not included)
- Prompt service, responsive to user needs
- Single-service contract for large installations

### How It Works

In order to sign up for an eCarePAK Extended Service Plan, you'll need to submit your full name, address, phone number, and e-mail address to a Canon imagePROGRAF provider, along with the printer's serial number.

You'll then receive a service agreement in the mail confirming your purchase of the eCarePAK. If you've purchased an eCarePAK for an iPF MFP product, you'll also receive a confirmation e-mail containing information regarding the Colortrac scanner.

Once you've purchased an eCarePAK Extended Service Plan, you'll be given a toll-free number that you're free to use whenever service is required.

### iPF MFP eCarePAK Extended Service Plans

iPF MFP eCarePAK Extended Service Plans will require the same information and provide the same features as stand-alone printer eCarePAKs; the only difference is that you'll also receive a registration confirmation via e-mail regarding the Colortrac scanner. Any support inquiries will be filed and processed the same way as with stand-alone printer models.



## Additional Information

eCarePAK Extended Service Plans can be purchased in either a one-year plan or a two-year plan. If you purchase a one-year plan, you'll have the option to purchase an additional year. However, the second year must be purchased before the first year is over. The maximum amount of coverage is two years. Please note that the purchase of a new device will include an initial year of limited warranty coverage. Coverage under an eCarePAK Extended Service Plan will commence upon the conclusion of the limited warranty.

**To purchase an eCarePAK Extended Service Plan, please use the item codes in the following charts:**

PRINTER ONLY	ITEM CODE
iPF5100 One-Year Extended Service Plan	1708B150AA
iPF5100 Two-Year Extended Service Plan	1708B123AA
iPF6000S/6300S One-Year Extended Service Plan	1708B126AA
iPF6000S/6300S Two-Year Extended Service Plan	1708B127AA
iPF6300/6350 One-Year Extended Service Plan	1708B128AA
iPF6300/6350 Two-Year Extended Service Plan	1708B129AA
iPF6400 One-Year Extended Service Plan	1708B245AA
iPF6400 Two-Year Extended Service Plan	1708B247AA
iPF6450 One-Year Extended Service Plan	1708B250AA
iPF6450 Two-Year Extended Service Plan	1708B252AA
iPF8000S/8300/8300S One-Year Extended Service Plan	1708B130AA
iPF8000S/8300/8300S Two-Year Extended Service Plan	1708B131AA
iPF8400 One-Year Extended Service Plan	1708B240AA
iPF8400 Two-Year Extended Service Plan	1708B242AA
iPF9000S/9100 One-Year Extended Service Plan	1708B132AA
iPF9000S/9100 Two-Year Extended Service Plan	1708B133AA
iPF9400 One-Year Extended Service Plan	1708B235AA
iPF9400 Two-Year Extended Service Plan	1708B238AA
iPF9400S One-Year Extended Service Plan	1708B230AA
iPF9400S Two-Year Extended Service Plan	1708B232AA
iPF510/605/610 One-Year Extended Service Plan	1708B134AA
iPF510/605/610 Two-Year Extended Service Plan	1708B135AA
iPF650/655 One-Year Extended Service Plan	1708B136AA
iPF650/655 Two-Year Extended Service Plan	1708B137AA
iPF710 One-Year Extended Service Plan	1708B138AA
iPF710 Two-Year Extended Service Plan	1708B139AA
iPF750/755 One-Year Extended Service Plan	1708B142AA
iPF750/755 Two-Year Extended Service Plan	1708B143AA

PRINTER ONLY	ITEM CODE
iPF760/765 One-Year Extended Service Plan	1708B206AA
iPF760/765 Two-Year Extended Service Plan	1708B207AA
iPF815/825 One-Year Extended Service Plan	1708B146AA
iPF815/825 Two-Year Extended Service Plan	1708B147AA
IPF MFP PRODUCTS	ITEM CODE
iPF710 MFP One-Year Extended Service Plan	1708B140AA
iPF710 MFP Two-Year Extended Service Plan	1708B141AA
iPF750/755 MFP One-Year Extended Service Plan	1708B144AA
iPF750/755 MFP Two-Year Extended Service Plan	1708B145AA
iPF760/765 MFP One-Year Extended Service Plan	1708B222AA
iPF760/765 MFP Two-Year Extended Service Plan	1708B223AA
iPF815/825 MFP One-Year Extended Service Plan	1708B148AA
iPF815/825 MFP Two-Year Extended Service Plan	1708B149AA

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