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Professional Imaging





## **SURECOLOR® F-SERIES REWARDS**

More opportunities to earn points and rewards



## What is the SureColor F-Series Rewards Program?

The SureColor F-Series Rewards Program is designed to reward you for using Genuine Epson® products with your SureColor F-Series printer.

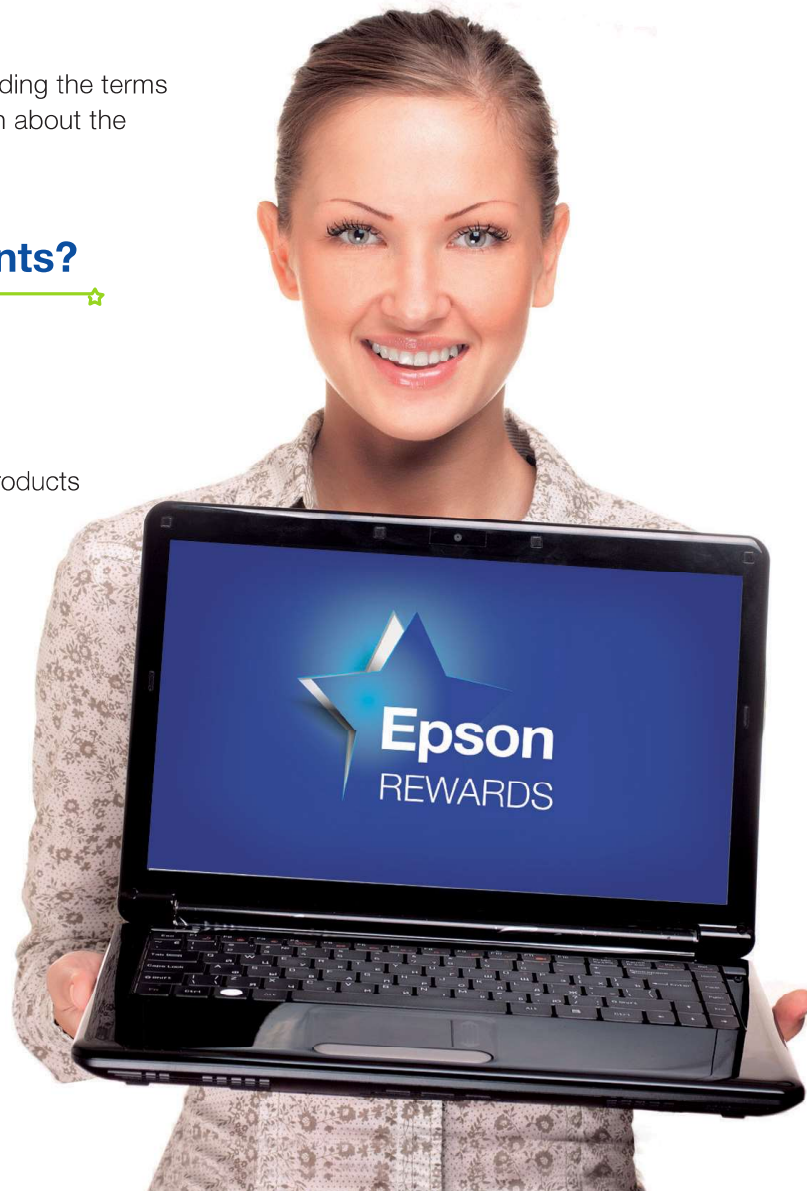
By joining the rewards program, you will be able to accumulate points for the Genuine Epson Ink and Paper you purchase and register for your printer. Points can be redeemed toward the purchase of extended service for your registered printer, or toward the purchase of additional F-Series printers. SureColor F-Series Rewards is an exciting program with great benefits!

It is easy to participate. All you need to do is register for the program to start earning incredible benefits!

Be sure to read all of the program summary and terms, including the terms and conditions section, which contains important information about the kinds of communication Epson can send you.

## How do I register and check my points?

- Visit [www.epson.com/SureColorRewards](http://www.epson.com/SureColorRewards)
- Create a user account and password
- Look for the Epson Rewards sticker on qualifying Epson products
- Scratch off the sticker to reveal the secret code
- Enter the required information on the website
- You're now earning points with SureColor F-Series Rewards!



## How do I register my product?



Before signing up for the rewards program, you will need to register your printer's serial number on Epson's webpage. It is likely that this step was completed during installation, but if not, proceed as follows:

- Visit [www.epson.com/SureColorRewards](http://www.epson.com/SureColorRewards) and follow the instructions to register your product.

Account Summary | Edit Profile | Customer Service | About | Logout

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**SureColor® F-Series Rewards**

Welcome to the Epson  
SureColor® F-Series Rewards Program

Joining the rewards program is fast and easy. By joining the program you'll be able to accumulate points for the Epson Ink and Paper you register for your printer. Points can be redeemed towards purchase of extended service for your registered printer, or of additional F-Series printers. Click here for program rules. Please click here to register your product.

Please log in. [New User] or [Forgot Password?]

Printer Serial Number:  Required [?]  
[Help me find my Printer Serial Number] (Be sure to use the Serial Number on your printer, not on the box.)

Password:  Required

Submit

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\* Required

**Welcome!**

Please select your country. Then click 'Next' to continue with registration.

\* Country:  Click to select ▼

Next ►

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Product  
Registration

Please select your country and model.

\* Language:  English ▼ \*Required field

\* Country:  USA ▼

\* Family:  Click to select ▼

\* Model:  ▼

Please click "Next" below to continue.

Next ►



- Enter the printer's serial number.



## Benefits of Registration



Become eligible to join the Epson SureColor® F-Series Rewards Program! ([Program Rules](#))



Extend your warranty from 90 days to a year! ([Warranty Terms](#))



Become eligible to purchase extended service. ([Extended Service Terms](#))



Technical Support & Advice

### Registering your new Epson product is quick and easy.

Just follow the on-screen instructions. It only takes a couple minutes.

### Don't wait to register

You must register to extend your warranty from 90 days to one year.

### Not to Worry

Epson does not sell or share its customers names or emails with other companies for their marketing purposes. See our [privacy policy](#) for more details.



Next ▶



Product Registration

### A reminder before you proceed with your product registration:

- To help ensure reliable performance and high image quality, your F-Series printer is designed for use exclusively with Epson cartridges and inks, and will not function with non-Epson supplies. Warranty coverage is lost if you use any non-Epson supplies that may become available.
- Once you register your printer, you are eligible to purchase extended service at a favorable price for up to two more years of coverage (maximum total coverage of three years, including warranty period). Extended service coverage is lost if you use any non-Epson supplies.
- Epson offers fee-based parts and labor service for problems not covered under warranty or extended service. Please be aware that the fee for a printhead replacement may greatly exceed the cost of an extended service contract. To ensure availability of replacement printheads for our loyal F-Series users, Epson will not make heads available to parts distributors or servicers generally.

[Click here for details about the above](#), or click the Next button below to continue with product registration.

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**Product Registration**

\* Country

\* First Name

\* Last Name

Title

\* Address 1

\* City

\* Zip/Postal Code

\* Primary Phone

Secondary Phone

\* Email

\* Serial Number

\*Required field

Initial

Salutation: ☐ Mr. ☐ Ms. ☐ Mrs.

\* Company Name

Address 2

\* State/Province

\* Address Type

Phone Type

Phone Type

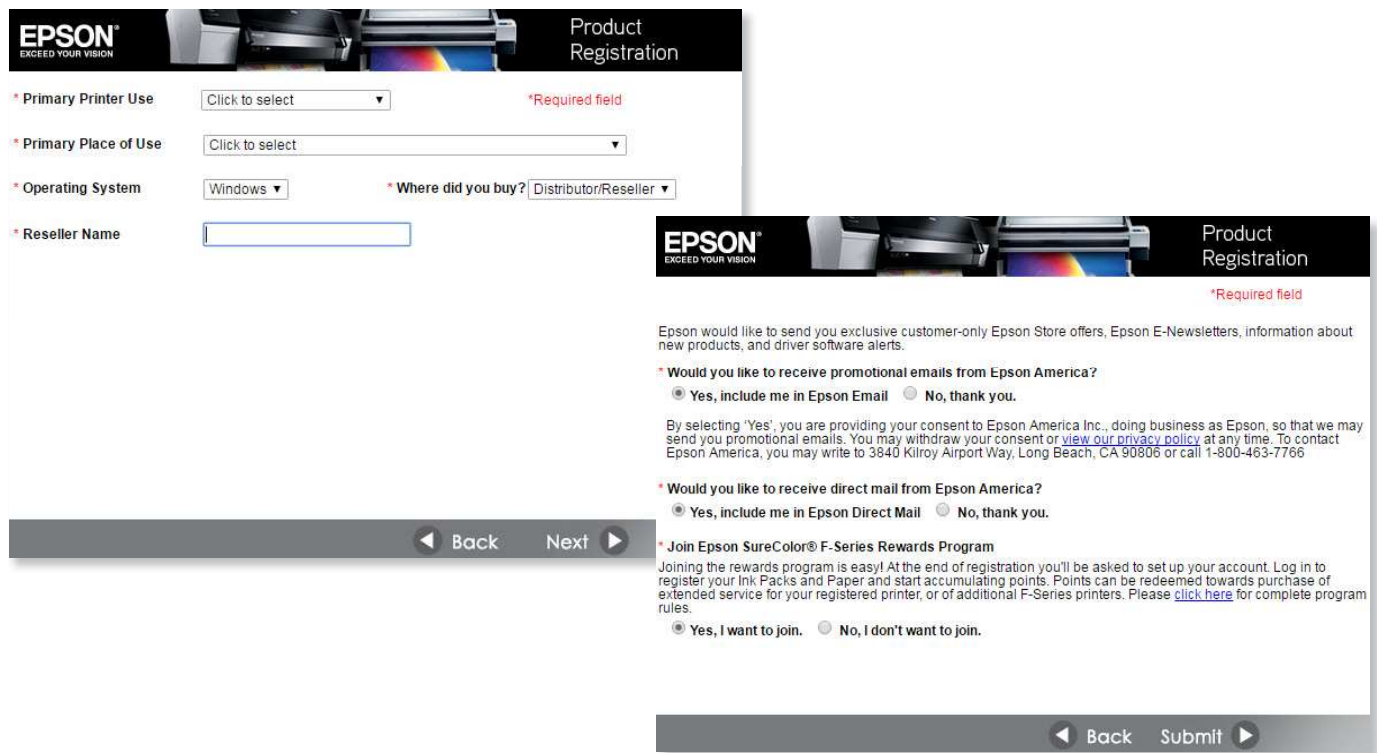
\* Email confirm

[Help me find my Serial Number](#)  
(Be sure to use the Serial Number on your printer, not on the box)

◀ Back

Next ▶

- Now, select from the following options:



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Product Registration

\* Primary Printer Use  \*Required field

\* Primary Place of Use

\* Operating System  \* Where did you buy?

\* Reseller Name

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Product Registration

\*Required field

Epson would like to send you exclusive customer-only Epson Store offers, Epson E-Newsletters, information about new products, and driver software alerts.

\* Would you like to receive promotional emails from Epson America?  
☒ Yes, include me in Epson Email ☐ No, thank you.

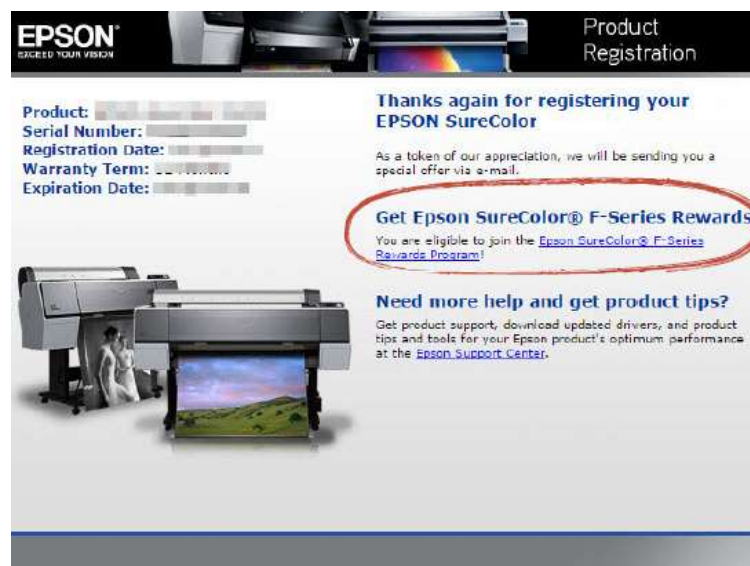
By selecting 'Yes', you are providing your consent to Epson America Inc., doing business as Epson, so that we may send you promotional emails. You may withdraw your consent or [view our privacy policy](#) at any time. To contact Epson America, you may write to 3840 Kilroy Airport Way, Long Beach, CA 90806 or call 1-800-463-7766

\* Would you like to receive direct mail from Epson America?  
☒ Yes, include me in Epson Direct Mail ☐ No, thank you.

\* Join Epson SureColor® F-Series Rewards Program  
 Joining the rewards program is easy! At the end of registration you'll be asked to set up your account. Log in to register your Ink Packs and Paper and start accumulating points. Points can be redeemed towards purchase of extended service for your registered printer, or of additional F-Series printers. Please [click here](#) for complete program rules.

☒ Yes, I want to join. ☐ No, I don't want to join.

- You have successfully registered. Now, sign up for the rewards program.



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Product Registration

Product:

Serial Number:

Registration Date:

Warranty Term:

Expiration Date:

**Thanks again for registering your EPSON SureColor**

As a token of our appreciation, we will be sending you a special offer via e-mail.

**Get Epson SureColor® F-Series Rewards**  
 You are eligible to join the [Epson SureColor® F-Series Rewards Program](#)!

**Need more help and get product tips?**  
 Get product support, download updated drivers, and product tips and tools for your Epson product's optimum performance at the [Epson Support Center](#).

## Signing up for F-Series Rewards

- Once in the Epson Rewards zone, verify your information.

Joining the rewards program is fast and easy. By joining the program you'll be able to accumulate points for the Epson Ink and Paper you register for your printer. Points can be redeemed towards purchase of extended service for your registered printer, or of additional F-Series printers. [Click here for program rules.](#) Please click [here](#) to register your product.

**Not to worry** Epson does not sell or share its customer names or emails with other companies for their marketing purposes. See our [privacy policy](#) for more details.

Language

Country

Printer Serial Number  
[Help me find my Printer Serial Number] (Be sure to use the Serial Number on your printer, not on the box.)

Email

If you don't receive a confirmation email from Epson Rewards please check your Spam/Junk folder for [epsonreg@regconfirmation.com](mailto:epsonreg@regconfirmation.com) and [epsonrewards@infoyouaskedfor.com](mailto:epsonrewards@infoyouaskedfor.com). Please add them to your Safe Sender List.

First Name

Last Name

Address

Phone

Company

Password

[The password must:  
- have 8 or more characters  
- contain at least 1 lowercase character  
- 1 uppercase character  
- 1 numeral or 1 special character]

Re-type Password

[Privacy & Terms](#)

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Welcome

Printer Serial Number

Email

Points Available

**EPSON REWARDS**

**Register Inks**

Color

**Register Paper**

Type

Code [Help me find my Ink Code]

Code [Help me find my Paper Code]

- The printer has been registered and you've signed up for the rewards program. Now you can begin earning points each time you buy ink or paper.

# Rewards

Each qualifying Epson ink or media package you purchase earns valuable points that can be used toward rewards. Refer to the table below to see how many points each product earns and check which rewards you can get with your points.

## Points – Ink

Product	Points
UltraChrome® DS Black/HDK	50
UltraChrome DS Cyan	50
UltraChrome DS Magenta	50
UltraChrome DS Yellow	50

## Points – Paper

Product	Points
DS Transfer Multi Purpose	50
DS Transfer Adhesive Textile	50
DS Transfer Production	50
UltraPrint 90	50





## Discounts – New Equipment

Discount	Product*	Points
10%	SureColor F6200	5000
25%	SureColor F6200	10000
10%	SureColor F7200	9000
25%	SureColor F7200	18000
10%	SureColor F9370	14000
25%	SureColor F9370	28000

## Discounts – Extended Service

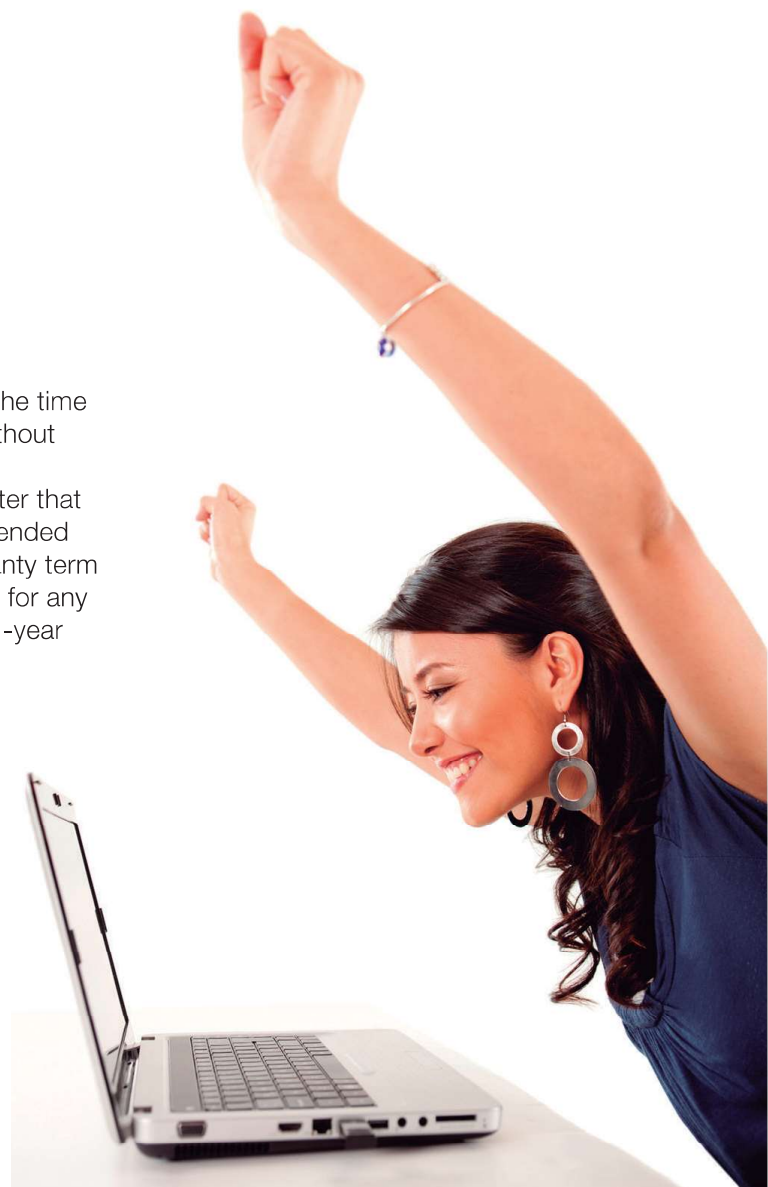
Discount	1-year Extended Service**	Points
50%	SureColor F6070/F6200	3500
75%	SureColor F6070/F6200	5000
100%	SureColor F6070/F6200	7000
50%	SureColor F7070/F7170/F7200	3500
75%	SureColor F7070/F7170/F7200	5000
100%	SureColor F7070/F7170/F7200	7000
50%	SureColor F9200/F9370	5000
75%	SureColor F9200/F9370	7500
100%	SureColor F9200/F9370	10000

\* Discounts are off Epson's MSRP for the product or service at the time points are redeemed. MSRP may change from time to time without notice.

\*\* The extended service contract can cover only an F-Series printer that was registered at the time the printer was purchased. The extended service contract must be purchased before your current warranty term expires. A maximum of 2 service contracts may be purchased for any printer (total of 2 years of extended service after the printer's 1-year standard limited warranty expires).

## How do I redeem my points?

- Go to [www.epson.com/SureColorRewards](http://www.epson.com/SureColorRewards)
- Enter your username and password
- Check your points balance
- Redeem your points for discounts on new printers or extended service contracts



## Terms and Conditions

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To register in the SureColor F-Series Rewards Program and begin earning points, your F-Series printer must be registered on Epson's website at [www.epson.com/SureColorRewards](http://www.epson.com/SureColorRewards)

When you register to participate in the rewards program, you must provide us your contact email address. Epson will use your email address to communicate with you about the program (for example, confirming points earned or points redeemed), and send you marketing and promotional messages about Epson. You expressly consent to these email messages from Epson.

You may opt out of receiving marketing and promotional messages by clicking the link provided in the email, or by sending Epson an email at [f-seriesrewards@ea.epson.com](mailto:f-seriesrewards@ea.epson.com) and requesting to opt out. The subject line of your email must say: "Request to opt out of marketing messages." However, you may not opt out of receiving transactional communications that relate to your participation in the program.

Epson reserves the right to amend, cancel and modify conditions, and/or to cancel, in part or in its totality, the SureColor F-Series Rewards Program at any time, upon notice to participants. This may include reducing the number of points earned for qualifying purchases, or increasing the number required for discounts on products and services.

Further, Epson may eliminate, limit or investigate a participant, or cancel unredeemed points, if there is suspicion of fraud in a participant's purchase or use of Epson products, or abuse of the rewards program or breach of its terms.

Epson will make the rewards program available until at least December 31, 2018. Points expire on December 31 of the calendar year following the date the points are registered.



Redemption of points for a new F-Series printer is limited by the availability of the printer. Epson cannot guarantee immediate availability.

Points may be redeemed only by the owner of the F-Series printer. Points are linked to the printer and serial number registered. Points are non-transferable.

Points cannot be redeemed for cash or its equivalent, under any circumstances. Points can only be redeemed for discounts toward the products or services described in this program summary and terms document.

Points and rewards earned through the SureColor F-Series Rewards Program cannot be combined with any other promotional offer on the purchase of an Epson product.

Taxes owed on the purchase of specified products or services using redeemed points are the sole responsibility of the program participant.

Points are redeemed for discounts on specified products or services. Discounts are off Epson's MSRP for the product or service at the time points are redeemed. MSRP may change without notice.

You can cancel your membership in the rewards program at any time by contacting Epson at [f-seriesrewards@ea.epson.com](mailto:f-seriesrewards@ea.epson.com)



## FAQ

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**Q: Is there a limit to the number of points a user can accumulate?**

A: No. Points accumulate for each product that is registered. However, points do expire if not redeemed by the expiration date.

**Q: How do I check my points balance?**

A: Go to the Epson SureColor F-Series Rewards site, enter your username and password, and check your points balance.

**Q: What are the rewards?**

A: You can earn discounts on new F-Series printers and extended service contracts on registered printers.

**Q: How do I redeem my points?**

A: Go to the Epson SureColor F-Series Rewards site, enter your username and password, and select a reward.

**Q: Where can I find the terms and conditions of the program?**

A: Visit [www.epson.com/SureColorRewards](http://www.epson.com/SureColorRewards) to view the current terms and conditions.





**Q: What do I do if I have forgotten my username and/or password, I am unable to register points, or I am having problems redeeming points for rewards?**

A: Send an email with your questions to [f-seriesrewards@ea.epson.com](mailto:f-seriesrewards@ea.epson.com)

**Q: How long will the SureColor F-Series Rewards Program last?**

A: Epson will make the rewards program available until at least December 31, 2018.

**Q: Why is my email address needed and how will it be used?**

A: Epson will use your email address to communicate with you about the program (for example, confirming points earned or points redeemed), and send you marketing and promotional messages about Epson. You may opt out of receiving marketing and promotional messages as described in the program terms and conditions.

**Q: What is the warranty period for my F-Series printer and what does the warranty cover?**

A: Warranty terms can be found at [www.epson.com/support](http://www.epson.com/support)

**Q: How many times can I purchase extended service contracts for my F-Series printer using points?**

A: You can purchase up to 2 extended 1-year service contracts, for a total of 3 years of printer coverage (1 year under the original limited warranty, plus 2 more years under 2 service contracts).

For support, please refer to  
[f-seriesrewards@ea.epson.com](mailto:f-seriesrewards@ea.epson.com) (US and Canada)





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